BEAR TOWN PARTY BOOKING TERMS & CONDITIONS

All parties held at Bear Town are subject to accepting of the following Terms & Conditions.

Please read these carefully prior to booking your party.

BOOKING NUMBERS

Party bookings are capped at the number advertised due to the capacity within the party rooms.

PARTY PACKAGES

Bear Cave - Up to a maximum of 15 children and 16 adults.

Cubs Corner - Up to a maximum of 15 children and 16 adults.

Mini Party - Up to a maximum of 10 children and 10 adults. Weekdays, term time only, weekend 3pm session only.

Exclusive Party – Up to a maximum of 35 children and 70 adults.

All parties include a birthday lunch for each child, jugs of squash and a birthday cake. Any dietary special requirements must be received in writing a minimum of 72 hours prior to the party start time.

ADDITIONAL GUESTS

Parents who would like to bring siblings that are not part of the party booking numbers will need to book a place online. We operate a strict capacity for each play session, so please advise parents to book early for additional places as once we have reached capacity we are unable to admit anyone additional.

AGE OF CHILD GUESTS

All children must be aged 7 and under to come to Bear Town. We do not offer entry for children aged 8-17 years. Please do not embarrass us or yourselves by bringing children over this age as they will be refused entry, with no exceptions.

ARRIVAL TIMES

You are asked to arrive at Bear Town no sooner than 5 minutes before your play session starts. Children will not be permitted to play until their play session begins.

SUPERVISION OF CHILDREN

All children must have a supervising adult. We require a minimum of 1 supervising adult per 4 children.

PAYMENT

Full payment is required at the time of booking to confirm your party booking.

SPECIAL REQUESTS

Any dietary requests must be received in writing, 72 hours in advance of the party start time. Photographs must be supplied a minimum of 72 hours in advance of the party start time for parties which have a party room.

CANCELLATION

Birthday parties are strictly non-refundable.

BOOKING

To check availability and make a party booking please visit our website.

Please send any further enquiries to parties@beartown.co.uk