

BEAR TOWN PARTY BOOKING TERMS & CONDITIONS

All parties held at Bear Town are subject to accepting of the following Terms & Conditions.

Please read these carefully prior to booking your party. **Birthday parties are strictly non-refundable.**

BOOKING NUMBERS

Party bookings are capped at the number advertised due to the capacity within the party rooms, no additional party guests can be added to these numbers. Please ensure you include the birthday child in your numbers.

GUEST AGES

To ensure a safe and secure environment for our youngest explorers we limit the age of our child visitors to a maximum of 7 years old. Due to the suitability of the play environment we are unable to offer tickets to children aged 8-17 years, this includes family members aged between 8-17 years.

PARTY PACKAGES

Play Den - Up to a maximum of 15 children and 16 adults.

Disco Cave - Up to a maximum of 15 children and 16 adults.

Mini Party* - From 5 children up to a maximum of 10 children and 10 adults. Weekdays, term time only.

Excludes bank holidays. Children eat in the Bear Town Café, they do not access a party room.

Exclusive Party - Up to a maximum of 35 children and 70 adults.

PARTY INFORMATION

Children will enjoy 80 minutes of play in Bear Town followed by 40 minutes in their private party room.

All parties include a birthday lunch for each child, jugs of squash, a birthday cake and a balloon to take home at the end of the party.

- Any specific dietary requirements must be received in writing a minimum of 72 hours (3 days) in advance of the party.
- Up to 10 photographs can be emailed via wetransfer.com 72 hours (3 days) in advance of the party.
- A final party guestlist must be emailed 72 hours (3 days) ahead of the party. Names that are not included may not be admitted.

*Mini parties do not include access to the party rooms, so do not require photos.

ADDITIONAL GUESTS

Parents who would like to bring siblings that are not part of the party booking numbers will need to book a place online, up to 7 years old. We are unable to admit anyone ages 8-17 years old. We operate a strict capacity for each play session, so please advise parents to book early for additional places as once we have reached capacity we are unable to admit anyone additional.

Any additional accompanying adults, outside of the allocated number will need to be paid for by the host before the end of the party. Additional adults are charged at £2.00 each, a maximum of one additional per child.

ARRIVAL TIMES

You are asked to arrive at Bear Town no sooner than 5 minutes before your play session starts. Children will not be permitted to play until their play session begins. Your party will be set and ready for you, there is no need to arrive early. Any party bags, balloons etc can be handed to a member of the team at the party start.

SUPERVISION OF CHILDREN

All children must have a supervising adult. We require a minimum of 1 supervising adult per 4 children.

PAYMENT & CANCELLATIONS

Full payment is required at the time of booking to confirm your party booking.

Birthday parties are strictly non-refundable.

BOOKING

To check availability and make a party booking please visit our [website](#). Please send any further enquiries to parties@beartown.co.uk